

Webinar Key Takeaways

1

Focus on Goals Before AI Implementation

Don't jump straight into AI tools. Ensure you have a clear understanding of your problem first. This allows you to ask the right questions and choose the right solution.

2

Start with Existing Tools and Explore GenAI

Many platforms already have built-in AI features. Experiment with these to get started. Also, explore "foundation models" like ChatGPT, Claude, or Llama.

3

Ensure Your Data is Clean

AI models depend on high-quality data to function effectively – have up-to-date data, understand where it's stored and its accuracy, and clean up any inconsistencies.

4

Prioritize People Readiness

To prepare folks: acknowledge job security anxieties, create an environment of curiosity and experimentation, provide reskilling opportunities, and cultivate a "permanent change mindset."

5

Ask the Right Vendor Questions

First, ensure the tool addresses an existing problem. Then, use your current procurement checklists, inquire about data handling, and identify which LLMs the vendor employs.

6

Navigate Sensitive Data Responsibly

Establish "no-fly zones" for data related to employee relations, compensation, or other confidential topics. When these topics arise, "break the conversation" to ensure privacy.

Recommendations from our Experts

Brandon Sammut: Start with outcomes and experiment in low-stakes ways.

Norman Law: Look at data to understand the biggest impact areas.

Diane Sadowski-Joseph: Just start! Focus on problem precision to maximize outcomes.

Tools to Consider

- For Automating Workflows and Creating New Use Cases: **ChatGPT, Claude, Llama**
- For Integration with OpenAI for code generation: **Microsoft Copilot**
- For Hiring: **EQ Buddy, Searchlight**
- For Interviewing: **Pillar**